Coverage Period:01/01/2014 - 12/31/2014

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual + Family | Plan Type:PPO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.umr.com or by calling 1-800-826-9781.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$500 person / \$1,000 family In-network \$1,000 person / \$2,000 family Out-of-network Copayments do not apply to the <u>deductible</u> .	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$1,300 person / \$2,600 family In-network \$2,600 person / \$5,200 family Out-of-network	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit?</u>	Penalties, premiums, pharmacy expenses, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of preferred providers , see www.umr.com. If you are unsure which network list to select, please call 1-800-826-9781.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your innetwork doctor or hospital may use an out-of-network provider for some services. Plans use the terms in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	No.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .

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- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use In-network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common	Services You May Need	Your cost if you use an		
Medical Event		In-network	Out-of-network	Limitations & Exceptions
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	10% Coinsurance	40% Coinsurance	none
	Specialist visit	10% Coinsurance	40% Coinsurance	none
	Other practitioner office visit	10% Coinsurance Chiropractic care; Not covered Acupuncture	40% Coinsurance Chiropractic care; Not covered Acupuncture	none
	Preventive care/screening/immunization	No charge	40% Coinsurance	Deductible Waived In-network
If you have a test	Diagnostic test (x-ray, blood work)	10% Coinsurance	40% Coinsurance	none
	Imaging (CT/PET scans, MRIs)	10% Coinsurance	40% Coinsurance	none

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Common	Services You May Need	Your cost if you use an		
Medical Event		In-network	Out-of-network	Limitations & Exceptions
If you need drugs to treat your illness or condition. More information about prescription drug coverage is available at www.umr.com.	Generic drugs	\$5 Copay per prescription (retail); \$10 Copay per prescription (mail order)	If you use a Non-Network Pharmacy, you are responsible for payment upfront. You may be reimbursed based on the lowest contracted amount, minus any applicable deductible or copayment amount.	Out-of-pocket limit applies. \$6,350 single / \$12,700 family Covers up to a 34-day supply (retail & specialty); 35-90 day supply (mail order)
	Preferred brand drugs	\$25 Copay per prescription (retail); \$50 Copay per prescription (mail order)		
	Non-preferred brand drugs	\$50 Copay per prescription (retail); \$100 Copay per prescription (mail order)		
	Specialty drugs	\$25 Copay per prescription (preferred brand)		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% Coinsurance	40% Coinsurance	none
	Physician/surgeon fees	10% Coinsurance	40% Coinsurance	none-
If you need immediate medical attention	Emergency room services	\$100 Copay per visit; 10% Coinsurance	\$100 Copay per visit; 10% Coinsurance	In-network deductible applies to Out-of-network benefits; Copay maybe waived if admitted
	Emergency medical transportation	10% Coinsurance	10% Coinsurance	In-network deductible applies to Out-of-network benefits
	Urgent care	10% Coinsurance	40% Coinsurance	none-

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Common Medical Event	Services You May Need	Your cost if you use an		
		In-network	Out-of-network	Limitations & Exceptions
If you have a hospital stay	Facility fee (e.g., hospital room)	10% Coinsurance	40% Coinsurance	Prior authorization is required or benefit is reduced by 25% per admission
	Physician/surgeon fee	10% Coinsurance	40% Coinsurance	none
	Mental/Behavioral health outpatient services	10% Coinsurance	40% Coinsurance	none
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health inpatient services	10% Coinsurance	40% Coinsurance	Prior authorization is required or benefit is reduced by 25% per admission
	Substance use disorder outpatient services	10% Coinsurance	40% Coinsurance	none
	Substance use disorder inpatient services	10% Coinsurance	40% Coinsurance	Prior authorization is required or benefit is reduced by 25% per admission
If you are pregnant	Prenatal and postnatal care	No charge Prenatal; 10% Coinsurance Postnatal	40% Coinsurance	Deductible Waived In-network Prenatal
	Delivery and all inpatient services	10% Coinsurance	40% Coinsurance	none-

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Common	Services You May Need	Your cost if you use an		
Medical Event		In-network	Out-of-network	Limitations & Exceptions
	Home health care	10% Coinsurance	40% Coinsurance	40 Maximum visits per calendar year if the attending Physician indicates that the covered person is terminally ill, an additional 40 visits are eligible each calendar year
If you need	Rehabilitation services	10% Coinsurance	10% Coinsurance	none
help recovering or	Habilitation services	Not covered	Not covered	none
have other special health needs	Skilled nursing care	10% Coinsurance	40% Coinsurance	30 Maximum days per confinement; Prior authorization is required or benefit is reduced by 25% per admission
	Durable medical equipment	10% Coinsurance	40% Coinsurance	none
	Hospice service	10% Coinsurance	40% Coinsurance	none
If your child needs dental or eye care	Eye exam	Not covered	Not covered	none
	Glasses	Not covered	Not covered	none
	Dental check-up	Not covered	Not covered	none

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy for other excluded services.)

• Acupuncture

• Infertility treatment

Routine eve care (adult)

Routine foot care

• Cosmetic surgery

Dental care (adult)

• Long-term care

Weight loss programs

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Other Covered Services (This isn't a complete list. Check your policy for other covered services and your costs for these services.)

- Bariatric surgery (when medically necessary)
- Hearing aids

• Private-duty nursing (Outpatient care when medically necessary)

• Chiropractic care

• Non-emergency care when traveling outside the U.S.

An Employee Assistance Program (EAP) is available providing free outpatient & telephonic counseling and referrals to community services to assist with problem resolution. For additional information, contact the EAP at 800-458-8183.

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-826-9781. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or http://www.dol.gov/ebsa/, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

anguage Access Service:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact: UMR at 1-800-826-9781. Additionally, a consumer assistance program may help you file your appeal. A list of states with Consumer Assistance Programs is available at <u>www.dol.gov/ebsa/healthreform</u> and http://cciio.cms.gov/programs/consumer/capgrants/index.html.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-826-9781.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-826-9781.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-826-9781.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-826-9781.

This is only a summary. It in no way modifies your benefits as described in your plan documents. Please refer to your plan documents provided by your employer for complete terms of this plan.

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$6,700
- Patient pays \$840

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:	
Deductibles	\$500
Copays	\$40
Coinsurance	\$300
Limits or exclusions	\$0
Total	\$840

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,440
- Patient pays \$960

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient navs:

i ationi pays.	
Deductibles	\$500
Copays	\$400
Coinsurance	\$60
Limits or exclusions	\$0
Total	\$960

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Questions and answers about Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

Coverage Examples

- Costs don't include **premiums**.
- Costs are based on individual coverage benefit levels.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.
- Prescription drug costs (Prescriptions) shown in the Coverage Examples reflect information provided by the Plan's Prescription Benefits Manager.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different, based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

 \checkmark **Yes.** An important cost is the **premium** you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.